

**Charles R. Doe**  
110 Morgan Parkway, Williston, VT 05495  
Phone: (802) 309-9978  
Email: [cdoe@surfglobal.net](mailto:cdoe@surfglobal.net)

**EDUCATION:** Vermont Technical College, Randolph Center, VT  
Degree: **B.S. in Computer Engineering Technology**  
GPA: 3.75 Magna Cum Laude  
Graduation Date: May 19, 2007

**TECHNICAL SKILLS:**

- **Computer Programming Languages**  
Assembly, Perl, C, C++, C#, PHP, SQL, Java, CGI & HTML
- **Software Systems**  
Windows Server 2000, 2003, Windows 9x, 2000, XP, Vista, SQL Server 2005, SQL Server 2000, Internet Explorer 7.0, 6.0, MS Word, Excel, PowerPoint, Outlook, Active Sync, IIS 6.0, IIS 5.0, Basic Linux
- **Networking Fundamentals**
- **System Components**
- **AC / DC Circuitry:** Design and Analysis

**EMPLOYMENT:**

AllScripts Healthcare Solutions

**Support Technician**

Supported a web-based Electronic Health Record (TouchWorks) remotely for clients throughout the US. Responsibilities include working with team members, resolving issues, documenting and reporting bugs to development, and installing hot fixes with a high focus on customer satisfaction. Assisted customers with training, server configuration, maintenance, and client workstation setup. (6/25/07 – Present)

Vermont Technical College, Randolph Center and Williston Blair Park, VT

**IT Helpdesk Staff**

Helped support a Windows Environment with 1500+ end users, involving phone support, software/hardware repair, upgrades, and troubleshooting. Managed the technical support staff for the last two years in the position and carried an off-hours support pager. (8/29/2003 – 5/2/2007)

Franklin County, VT

**Painting**

Worked on a team scraping, painting, and staining houses, with opportunities for other carpentry work, including roof repair and window framing. (Summer 05, Summer 06)

Doeland Farms, Berkshire, VT

**Family Owned Dairy Farm**

Basic Operation: milking cows, tending cows, mowing fields, tedding hay, raking hay, plowing corn pieces, harrowing corn pieces, drawing wagons, and repairs. (1997 – 2005)

## **ACTIVITIES AND HONORS:**

- Bausch & Lomb Honorary Science Award from RIT
- Beat an undefeated team to win the VT Boys Basketball Division IV State Championship (2002)
- Tau Alpha Pi
- Dean's List
- National Honor Society (2000-2003) – Vice President my Senior year
- Boy's State
- Water testing for the Missisquoi River Basin Association during the summer of 2002

## **INTERESTS AND HOBBIES:**

- Building wood strip canoes and kayaks
- Golf, Cross-Country Skiing, Snowboarding, Swimming, Camping, Fishing
- Automotive work

## **REFERENCES:**

**Jamieson Goodwin:** Current employer, AllScripts Support - Central Region Team Lead  
25 Green Mountain Drive  
South Burlington, VT 05403  
802-264-6231

**Chris Beattie:** Former employer, VTC Blair Park IT and Facilities Manager  
Blair Park  
Williston, VT 05495  
802-249-7281

**Rob Fredricksen:** Former employer, VTC Randolph Center IT Department  
1 Main Street  
Randolph Center, VT 05061  
802-728-1511

**John Little:** Former employer, teacher and mentor  
Reagan Road  
Montgomery, VT 05470  
802-326-4164

**Chris Seguin:** Former employer, Agency of Human Services - Network Administrator III  
103 South Main Street  
Waterbury, VT 05671  
802-241-2514